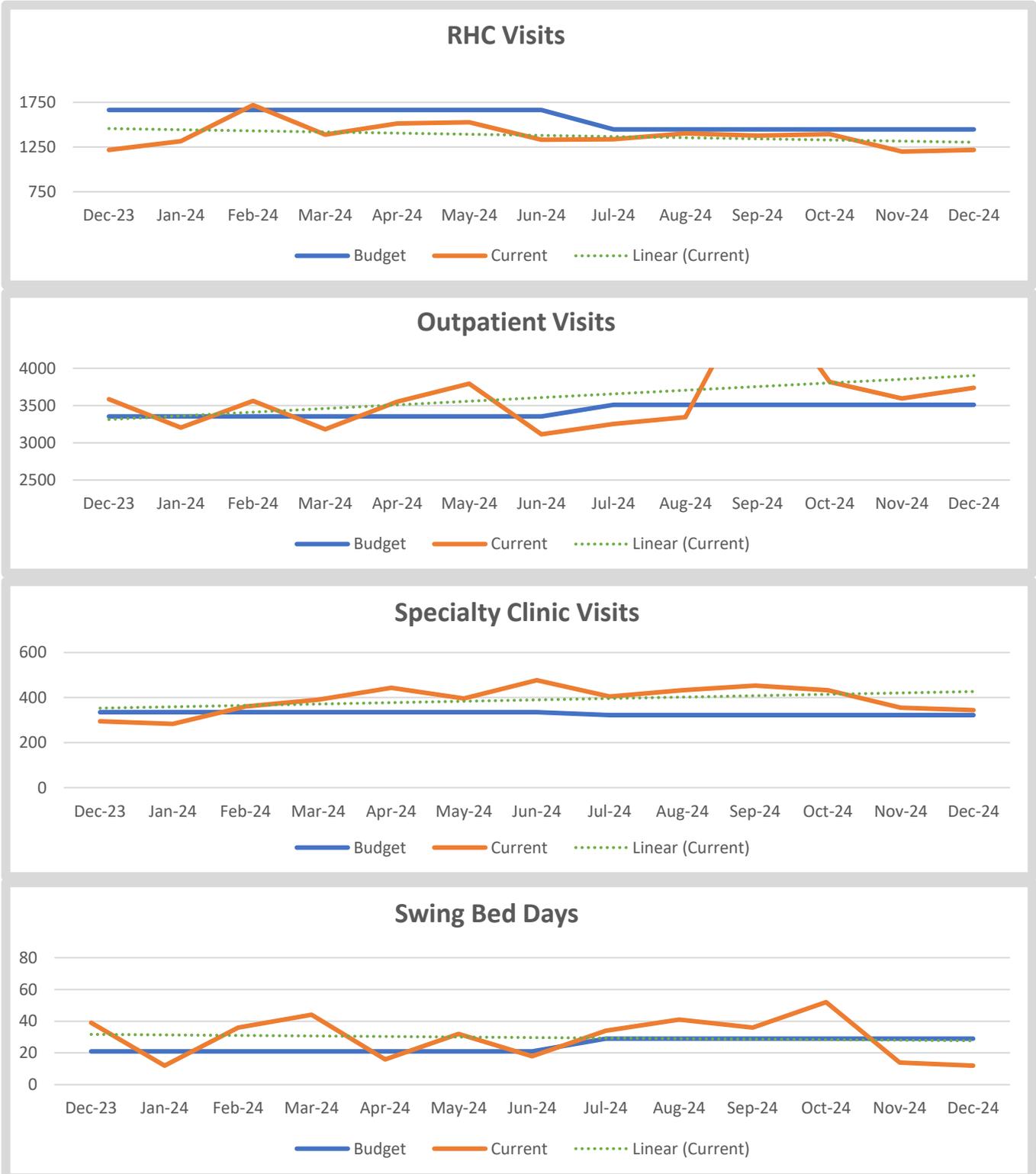


# Growth

Evaluate and support services and projects that meet the needs of the community





# Patient Satisfaction



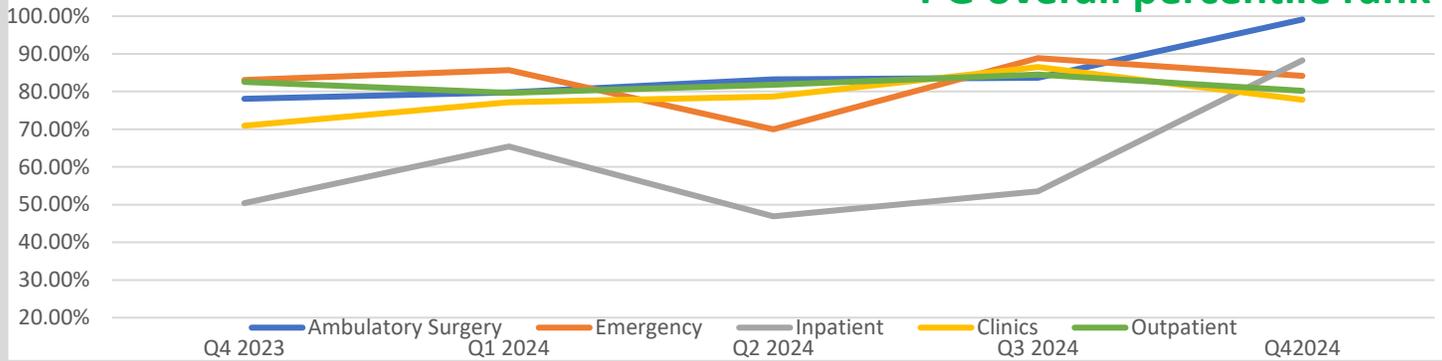
Ensure excellence in all aspects of the patient experience across the continuum of care

## Top Box Patient Satisfaction Scores

IN, AS=99<sup>th</sup>

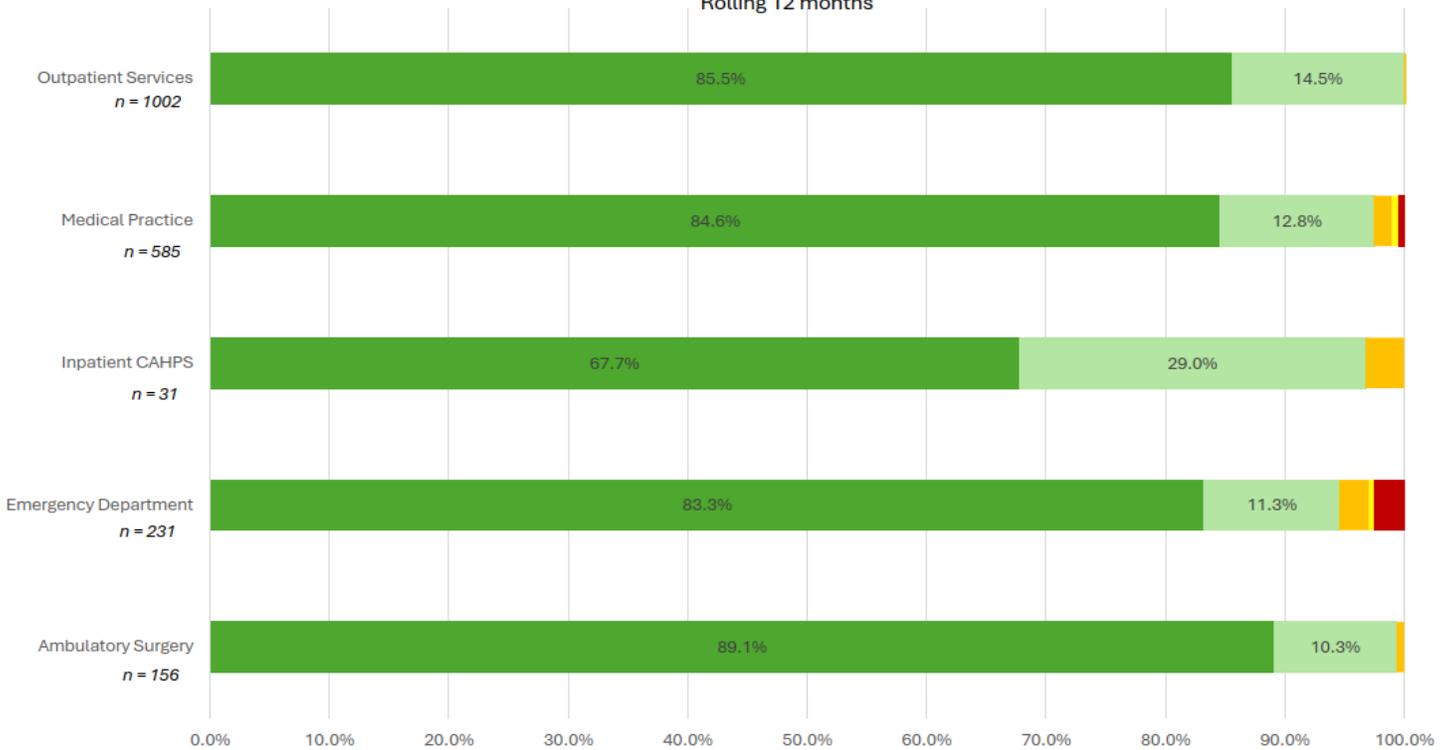
ER=93<sup>rd</sup>

PG overall percentile rank



## Likelihood To Recommend- Distribution of Responses

Rolling 12 months



■ Definitely Yes/Very Good  
 ■ Probably Yes/Good  
 ■ Probably No/Fair  
 ■ No/Poor  
 ■ Definitely No/Very Poor

Report ran 1/2/2025



# Community Health Needs Assessment & Implementation Update

## Hospital and Public Health

Areas of Need	Actions during CY 2024
Mental Health	<ul style="list-style-type: none"> <li>• Continue to provide Avel behavioral health services in ED</li> <li>• Support/Promote community services</li> <li>• Collaborate with law enforcement/judges</li> <li>• Collaborate with schools</li> <li>• World Mental Health Day education</li> <li>• Healthy Aging education</li> <li>• Collaborate with Senior Life Solutions for mental health education</li> </ul>
Primary Care Access	<p>Promoting current primary care providers and availability</p> <p>Increased general surgery availability</p>
Substance Abuse (Drugs and Alcohol)	<p>Drunk driving prevention education</p>
Visiting Specialists Access	<p>Increased pain management availability</p> <p>Collaborated with Iowa Heart to bring cardiology outreach back to DCHC</p> <p>Recruited ARNP for allergy/pulmonology to work with Dr Ron Graeff and succession plan for his patients</p>
Lack of Health Knowledge	<p>Promote preventative healthcare</p> <p>Walk for Life</p> <p>Vaccination information/education</p> <p>Healthy Aging Education</p> <p>Collaboration/Education during back to school fair</p> <p>Collaborate with American Heart Association for education on stroke and cardiac care</p> <p>Health Education/BP checks at Davis county fair</p> <p>Davis County Walk for Life participation</p> <p>Teen Driver Safety</p> <p>Halloween Safety Tips</p> <p>Diabetes education</p> <p>Winter Emergency Safety education</p>

